ITIL meets Risk Management

The latest version of ITIL is just a minor update - OGC says. Well, let's do a small test and look at one of the biggest errors in ITIL: missing the point with Problem Management and not recognizing that this actually is Risk Management. Has anything minor changed there? Some hard figures:

Number of times "Risk Management" was mentioned in the ITIL v3 edition of 2007:

- Service Strategy v3: **16**
- Service Design v3: **26**
- Service Transition v3: **29**
- Service Operation v3: **6**
- Continual Service Improvement v3: **20**
- Total v3 version: **97**

Number of times "Risk Management" was mentioned in the ITIL 2011edition:

- Service Strategy 2011: **50**
- Service Design 2011: **47**
- Service Transition 2011: **58**
- Service Operation 2011: **37**
- Continual Service Improvement 2011: **53**
- Total 2011 version: **245**

 Minor update?

And if you'd expect that the term "Problem Management" was replaced with Risk Management co account for this.... no way, v3 counts 247 and 2011 counts 257.

Finally!

ITIL now seems to recognize Risk Management - as all other disciplines have done for ages. They should actually wave the flag, instead of sweeping it under the carpet in a 'minor update'.....